

Update on Air Canada Pilots Strike

Dear Member,

The latest updates from Air Canada indicate there is a high probability that flights will be disrupted due to a potential pilot strike. If you have upcoming travel plans with Air Canada, Air Canada Rouge or Air Canada Vacations, it's important to plan ahead.

The strike could start as early as 12:01am Wed. Sept. 18th. For the most current information about the strike, visit www.aircanada.com/action.

If you have booked travel through CAA, flying with Air Canada between Sept. 15 and 23: Our CAA travel team is currently reaching out directly to advise of your options and support any new arrangements. If you need to connect with us, please speak with your travel agent or call our call centre in Ontario at 905-771-3242 or 1-866-286-9323 and in Manitoba at 204-262-6000.

If you have CAA travel insurance and have questions about your coverage in this situation: Please contact your travel agent or call our call centre in Ontario at 905-771-3242 or 1-866-286-9323 and in Manitoba at 204-262-6000.

If you booked your travel through other channels besides CAA: You can find more information about your options at www.aircanada.com and in CAA's Air Passenger Help Guide at www.airpassengerhelpguide.ca

We are currently prioritizing our travellers impacted in the timeframe and process established by Air Canada. As the situation evolves, and more information becomes available, we will continue to support you and your travel needs.

For any other questions or concerns, feel free to visit us in store or call us.